

EMHS
NOTICE OF PRIVACY PRACTICES
Revised Effective Date: April 16, 2018

This Notice of Privacy Practices (Notice) describes how medical information about you may be used and disclosed and how you can get access to this information. PLEASE REVIEW THIS NOTICE CAREFULLY.

This Notice describes the privacy practices of the members of the Eastern Maine Healthcare Systems Organized Health Care Arrangement (“EMHS OHCA” or “EMHS”). There is contact information for the EMHS OHCA members, including all of their service delivery sites, at the end of this Notice. EMHS OHCA members may share your health information between and among themselves for treatment, payment, and healthcare operations, as described below in this Notice.

EMHS protects the privacy and confidentiality of your health information and so does the law. When you need healthcare, you give information about yourself and your health to our doctors, nurses, and other healthcare professionals. This includes financial information, contact information, and other personal information. We use this information for various purposes, including to provide you healthcare, to obtain payment for this care, and to conduct and support our operations. We also create records for these same purposes. These records may be in paper or electronic form. All of this information is called “protected health information” (or “PHI”) or “health information.” We describe how we use your health information in this Notice. Federal law requires that we give (or at least offer) you a copy of this Notice so you are able to learn about:

1. How, when and why we share your health information;
2. How the law requires us to protect your health information;
3. Your rights to your health information; and
4. What happens if your health information is lost or improperly used or shared.

There are special protections for health information at Acadia Hospital and Acadia Healthcare. Some of these special protections appear in *italics* in this Notice.

WHO FOLLOWS THIS NOTICE – This Notice is followed by each EMHS OHCA member and the individuals who work there, including:

1. All employees, volunteers, and students;
2. All healthcare professionals allowed to enter information into your medical record; and
3. All departments, units, and other service delivery sites of each EMHS OHCA member.

This Notice does not cover the privacy practices your personal healthcare professional may use in his or her private office unless he or she is employed by EMHS. However, your personal healthcare professional will follow this Notice when he/she treats you at any EMHS OHCA member.

ACKNOWLEDGEMENT OF RECEIPT OF THIS NOTICE – Except in emergencies, we may ask you to sign a statement affirming that you were offered a copy of this Notice. The statement does not

mean you agree with our Notice, only that we offered you a copy of it. We will treat you even if you do not sign the statement.

OUR DUTIES REGARDING YOUR HEALTH INFORMATION – The law requires that we:

1. Keep your health information private and secure;
2. Let you know promptly if a breach occurs that compromises the privacy or security of your health information;
3. Follow the practices described in this Notice and give (or offer) you a copy of this Notice; and
4. Not use or share your health information other than as described in this Notice unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. We need you to let us know in writing if you change your mind.

We may change our privacy practices and this Notice at any time. If we change this Notice, the revised Notice will cover all of your health information that we have. We will provide the revised Notice to you upon request and post it in our service delivery sites and on our website.

A. HOW WE MAY USE OR DISCLOSE (SHARE) YOUR HEALTH INFORMATION WITHOUT YOUR PERMISSION

Here are some of the ways that we may share your health information. We do not need to ask you for permission to do the things listed in this section.

FOR YOUR TREATMENT – We will share your health information to provide you with healthcare services. This means we can talk with other healthcare organizations and professionals (“healthcare providers”) about your healthcare. We can also send your health information to another healthcare provider for treatment. For example, we will share your health information with a specialist when seeking their advice on how to treat you.

The EMHS OHCA members are some of the many healthcare providers in the state of Maine that participate in a health information exchange called HealthInfoNet. We share your health information with HealthInfoNet so that it is available to other healthcare providers that are not members of EMHS. For example, if you receive healthcare at a non-EMHS OHCA member, those who treat you may be able to see your health information that we have shared with HealthInfoNet. This sharing of your health information is intended to help improve your care. You can decide not to share your health information with HealthInfoNet by completing an “opt-out” form at any EMHS location and sending it to HealthInfoNet or asking us to send it to HealthInfoNet for you.

Acadia Hospital and Acadia Healthcare share your health information with each other to treat you. Any information from a federally assisted alcohol and drug abuse treatment program will not be shared with other healthcare providers without your permission, except in an emergency or pursuant to a court order.

In addition, to the extent permitted by law, your health information (including your behavioral health information) will be shared with other healthcare providers and with payers or persons

engaged in the payment for healthcare, for the purposes of managing or coordinating your care. *Acadia Hospital shares your behavioral health information in this way.*

FOR THE TREATMENT OF OTHERS – We may use or share your health information to treat other patients.

FOR APPOINTMENT REMINDERS – We may use or share your health information to remind you of an appointment.

TREATMENT ALTERNATIVES – We may use or share your health information to tell you about different healthcare treatments.

HEALTH BENEFITS AND SERVICES – We may use or share your health information to tell you about health benefits and services.

EMHS-RELATED FUNDRAISING ACTIVITIES – We may use or share your health information to tell you about our fundraising efforts. You can ask us not to send you fundraising information. Any fundraising request you receive will tell you how you can ask not to receive these requests. We will not send you fundraising requests if you decide you do not want to receive them. If you change your mind, we will tell you how you can begin receiving fundraising information again.

PAYMENT FOR SERVICES YOU RECEIVE – We may use or share your health information to get payment for the healthcare services and products we provide to you. For example, we may contact your insurance company to find out if it will pay for your treatment. If you make full and timely payment for your care out of your own pocket, you may ask that we not share health information about that care with your insurance. We must honor this request.

FOR OUR HEALTHCARE OPERATIONS – We may use or share your health information to run our facilities, including to improve your care and manage your treatment and services. We sometimes share your health information with other parties who need this information to do work for us. These other parties are called our “business associates,” and they must protect your health information the same way we do.

B. OTHER USES AND DISCLOSURES

WHEN REQUIRED BY LAW – We may share your health information if a law or regulation requires us to do so.

FOR PUBLIC HEALTH ACTIVITIES – We may share your health information with a public health agency or with law enforcement when required by law. For example, we may share your health information to:

1. Prevent a threat to the health or safety of any person;
2. Report births and deaths;
3. Tell a person who may have been exposed to a communicable disease or who could get or spread a disease or condition;
4. Report bad reactions to medications or medical products; and
5. Tell the appropriate government agency if we believe a patient has been the victim of abuse, neglect, or domestic violence.

TO THE FOOD AND DRUG ADMINISTRATION – We may share your health information with the Food and Drug Administration (“FDA”). This agency tracks the quality, safety and effectiveness of certain products that may be used in your care.

FOR HEALTH OVERSIGHT ACTIVITIES – We may share your health information with Federal or state government agencies. The government may need your health information for audits, investigations, or inspections. The government also uses this information to review how Medicare and MaineCare are working, and to make sure we follow the law.

FOR LEGAL PROCEEDINGS – We may share your health information to respond to a court order or some other legal process.

FOR LAW ENFORCEMENT – We may share your health information for law enforcement purposes when permitted by state and Federal law.

TO CORONERS, MEDICAL EXAMINERS AND FUNERAL DIRECTORS – We may share health information with a coroner or medical examiner to identify a person who has died, or to find out why a death happened. We may share health information with a funeral director so that they can do their work.

FOR ORGAN AND TISSUE DONATION – If you are an organ donor, we may share your health information for organ, eye and tissue donation and transplant purposes if you are near death or have died.

FOR HEALTHCARE RESEARCH – We may share your health information for research, such as studying how well a treatment worked. All research must protect the confidentiality of your health information.

TO THE MILITARY OR VA – If you are a member of the Armed Forces, we may share your health information as required by the military or the Department of Veterans Affairs. If you are in a foreign military, we may also share your health information with that foreign military agency.

FOR NATIONAL SECURITY – We may share your health information with the government for national security reasons, or for the protection of the President.

IF YOU ARE AN INMATE – We may share your health information with a prison or jail or with a law enforcement official: (1) for your treatment; (2) to protect your health or safety or the health or safety of others; or (3) to ensure the safety and security of the prison or jail.

FOR WORKERS’ COMPENSATION – We may share your health information for workers’ compensation and other programs that provide benefits for work-related illnesses and injuries.

PARENTAL ACCESS – Some Maine laws about minors limit, allow, or require the sharing of health information with parents, guardians, and persons in a similar legal status. We will follow Maine law.

C. USES AND DISCLOSURES YOU MAY LIMIT OR ASK NOT BE MADE AT ALL

This section lists some situations where you can limit the sharing of your health information. Even if you allow us to share your health information in these situations, you always have the right to take back your permission at any time.

- In our patient directories – Some of our EMHS OHCA members use patient directories to help family members and other visitors locate you while you are in the hospital. The directories may include your name, location, general condition, and religion, if any. Your location (room number or department) will be shared with people who ask for you by name. Clergy can see your name and religion. You can decide not to be listed in the directory. Let us know if you do not want to be listed in the patient directory. *Acadia Hospital, Acadia Healthcare, and our federally assisted alcohol and drug abuse treatment programs do not have a patient directory. These facilities and programs will only share information about your status as a patient if you allow this in writing or if this disclosure is otherwise permitted or required by law.*
- With family members and others involved in your care – We may share your health information with your family members or others who are involved in your care or in payment for your healthcare. We may share your health information during disasters so your family can find out about your condition and location. If you do not want us to share your health information with family members or others, please let us know. *Acadia Hospital, Acadia Healthcare, and our federally assisted alcohol and drug abuse treatment programs generally will not release any information to family, friends, or others involved in your healthcare or who help pay for your healthcare without your written permission.*

If you are in an emergency condition and cannot make your wishes known, or if we cannot understand your wishes due to a communication difficulty, we will use our best judgment when deciding to share your health information with family members or others we believe are involved in your care.

D. USES AND DISCLOSURES WE CANNOT MAKE WITHOUT YOUR AUTHORIZATION

In some situations we must get your written permission before sharing your health information. We will ask you to sign a standard authorization form used by all EMHS OHCA members. Even if you sign this form, you can at any later time ask us to stop sharing your health information. If you withdraw your permission, this will not affect any of your health information that you already allowed us to share. Types of situations that require your written authorization include:

- Sharing your health information for marketing purposes;
- Communications with you that we are paid to make;
- Selling your health information; and
- Most uses and disclosures of psychotherapy notes.

Some types of health information have special protections under the law. We may be required to get your written permission to share, or make a reasonable effort to notify you when we share:

- *Your HIV/AIDS infection status;*
- *Your health information held by Acadia Hospital or Acadia Healthcare; or*
- *Information obtained by a federally assisted drug and alcohol abuse treatment program. In most situations we must have your written permission or a court order to share this information. One exception is in an emergency to provide you with the treatment you need.*

Any use or disclosure of your health information not described in this Notice requires your written authorization.

E. YOUR RIGHTS REGARDING YOUR PROTECTED HEALTH INFORMATION

You have the following rights related to your health information. If you want to exercise any of these rights, please reach out to the contact person where you receive your healthcare listed below at the end of this Notice. You may be asked to put your request in writing by completing our standard form.

REQUEST RESTRICTIONS ON WHAT WE SHARE – You can ask that we not share your health information or a portion of your health information. We do not have to agree to your request. If we do agree to your request, we will do what we agreed except in an emergency or if the law requires us to break our agreement. You can decide to end a restriction at any time by telling us in writing.

If you make full and timely payment for your care out of your own pocket, you may ask that we not share health information about that care with your insurance. We must honor this request.

REQUEST CONFIDENTIAL COMMUNICATIONS – If you want us to contact you in a certain way or at a certain place, you can ask us to do this. For example, you may ask us to call you on your cell phone instead of your home phone. We will agree to all reasonable requests.

INSPECT AND COPY YOUR HEALTH INFORMATION – You can look at and get a paper or electronic copy of your health information. You can direct us to share your health information with others. We may require you to put your request in writing. Sometimes you will be charged a fee to cover the cost of making copies of your records and sending the copies to you or others as requested.

If we think there is information that could put your health or safety in danger, or put the health or safety of others in danger, we can deny your request to look at or copy your records.

ASK US TO AMEND YOUR HEALTH INFORMATION – If you think something is wrong or missing in your healthcare record, you can ask us in writing to change it. We may deny your request but we will tell you why in writing within 60 days.

ACCOUNTING OF DISCLOSURES – You can ask us to tell you who we shared your health information with. The list we give to you will not include information about when we shared your health information:

- For your treatment;
- To receive payment for your treatment;

- For our business operations; or
- When you were the one who asked us to share your health information.

We will provide you with one free list in any 12 month period. We may charge a reasonable, cost-based fee for any additional lists you request within 12 months.

OBTAIN A COPY OF THIS NOTICE – You can get a paper copy of this Notice from us at any time. Just ask for a copy from the place where you receive your healthcare. An electronic version of this Notice is available on our website at <http://www.emhs.org/Document-library/Privacy-Documents/NPP-WITH-ALL-SITE-LOCATIONS.aspx>.

CHOOSE SOMEONE TO ACT FOR YOU – If you have appointed somebody your agent to make healthcare decisions on your behalf, or if someone is your legal guardian, that person will be able to exercise your rights and make decisions for you about how your health information is used and disclosed.

FILE A COMPLAINT – You may complain to us or to the Maine Department of Health and Human Services if you have concerns about your privacy or how we have used or disclosed your health information. If you do have any concerns, please contact the person listed at the end of this Notice for the place where you receive healthcare services. We will answer your questions about this Notice and look into your concerns. You also may contact the United States Department of Health and Human Services Office for Civil Rights at:

200 Independence Avenue, S.W., Washington, D.C. 20201

Phone: 1-800-696-6775

Website: <http://www.hhs.gov/hipaa/filing-a-complaint>.

WE WILL NOT RETALIATE AGAINST YOU FOR FILING A COMPLAINT.

If you have questions about your privacy rights or this Notice, please contact any listed contact person or an EMHS Health Information Management department.



EMHS HOSPITAL LOCATIONS AND SERVICE DELIVERY SITES
CONTACT PERSONS AND TELEPHONE NUMBERS

ACADIA HOSPITAL CORP. AND ACADIA HEALTHCARE, INC.

Contact for all locations: Pat Hofmaster, Compliance/Privacy Officer
 268 Stillwater Avenue, Bangor, ME 04401, (207) 973-6010, or phofmaster@emhs.org

Acadia Hospital Corp. 268 Stillwater Avenue Bangor, ME 04401	Acadia Healthcare, Inc. 268 Stillwater Avenue Bangor, ME 04401
Acadia Healthcare Family Behavioral Health Services 91 Camden Street, Suite 104 Rockland, ME 04841	Restorative Health 23 Water Street, Suite 203 Bangor, ME 04401
Acadia Healthcare Family Behavioral Health Services 23 Mill Lane Belfast, ME 04915	

AFFILIATED LABORATORY, INC.

Contact for all locations: Amon Purinton, Compliance Officer/Privacy Officer
 (207) 973-7649 or (800) 648-2727, or apurinton@emhs.org

Affiliated Laboratory, Inc. EMMC Webber Building 417 State Street Bangor, ME 04401	Affiliated Laboratory, Inc. Eastern Maine Healthcare Mall 925 Union Street Bangor, ME 04401
Affiliated Laboratory, Inc. 1250 Forest Avenue Portland, ME 04103	Affiliated Laboratory, Inc. 65 Allen Street Rutland, VT 05701
Affiliated Laboratory, Inc. EMMC Lafayette Family Cancer Center 33 Whiting Hill Road, Suite 5 Brewer, ME 04412	

THE AROOSTOOK MEDICAL CENTER

Contact for all locations: Jeff Ashby, Compliance Officer/Privacy Officer, (207) 768-4280

The Aroostook Medical Center Services PO Box 151 Presque Isle, ME 04769	Aroostook Cancer Care 140 Academy Street Presque Isle, ME 04769
Aroostook General Vascular Surgery Center 146 Academy Street, Suite 1A PO Box 151	Aroostook Heart and Lung Center 146 Academy Street, Suite 1B PO Box 151

Presque Isle, ME 04769	Presque Isle, ME 04769
Aroostook Pediatrics 23 North Street, Suite 1 Presque Isle, ME 04769	Caribou Health Center 118 Bennett Drive, Suite 130 Caribou, ME 04736
County Dialysis Center 23 North Street, Suite 5 Presque Isle, ME 04769	Crown Ambulance 119 Weinman Drive Limestone, ME 04750
Crown Ambulance Aroostook Health Center 18 Highland Avenue Mars Hill, ME 04769	Crown Ambulance Community General Hospital 23 Green Street Fort Fairfield, ME 04742
Crown Ambulance 6 Victoria Street Wade, ME 04786	Crown Ambulance The Aroostook Medical Center 140 Academy Street Presque Isle, ME 04769
Family Practice/Internal Medicine 23 North Street, Suite 4 Presque Isle, ME 04736	Fort Fairfield Health Center 23 High Street Fort Fairfield, ME 04742
Mars Hill Health Center 106 Main Street Mars Hill, ME 04758	Nephrology Services 146 Academy Street Presque Isle, ME 04769
OB/GYN Midwifery 140 Academy Street, Suite 4 Presque Isle, ME 04769	Outpatient Specialty Clinics 146 Academy Street Presque Isle, ME 04769
Sleep Disorders Center 140 Academy Street, Suite 2 Presque Isle, ME 04769	Sleep Medicine Services 140 Academy Street, Suite 3 Presque Isle, ME 04769
TAMC Ears, Nose and Throat 140 Academy Street, Suite 12 Presque Isle, ME 04769	TAMC Eye Services 146 Academy Street, Suite D Presque Isle, ME 04769
TAMC Orthopedic Services 140 Academy St, Suite 10 Presque Isle, ME 04769	TAMC Urology Services 140 Academy Street, Suite 5 Presque Isle, ME 04769
The Aroostook Health Center PO Box 40 Mars Hill, ME 04758	Walk In Care 23 North Street, Suite 2 Presque Isle, ME 04769
Women's Health Center 140 Academy Street, Suite 6 Presque Isle, ME 04769	

BLUE HILL MEMORIAL HOSPITAL

Contact for all locations: [Tracy Downing](#), Privacy Officer and HIMS Manager (207) 374-3919 ext. 43890, or tracy.downing@emhs.org

Blue Hill Memorial Hospital (BMMH) 57 Water Street Blue Hill, ME 04614	Blue Hill Memorial Hospital Infusion and Oncology Department 57 Water Street Blue Hill, ME 04614
Blue Hill Cardiac Rehabilitation Services 57 Water Street	Blue Hill Cardiovascular Medicine 59 Water Street

Blue Hill, ME 04614	Blue Hill, ME 04614
Blue Hill Family Medicine 65 Water Street Blue Hill, ME 04614	Blue Hill Laboratory 65 Water Street Blue Hill, ME 04614
Blue Hill Memorial Hospital Rehabilitation Services at Bucksport 58 Main Street Bucksport, ME 04416	Blue Hill Orthopedics 65 Water Street Blue Hill, ME 04614
Blue Hill Specialty Services 65 Water Street Blue Hill, ME 04614	Blue Hill Urology 58 Main Street Bucksport, ME 04416
Blue Hill Women's Healthcare 65 Water Street Blue Hill, ME 04614	Castine Community Health Services 102 Court Street Castine, ME 04421
Island Family Medicine 354 Airport Road Stonington, ME 04681	

CHARLES A. DEAN MEMORIAL HOSPITAL

Contact for all locations: Lorraine Rodgerson, RN, Privacy Officer (207) 695-5265, lrodgerson@emhs.org

Charles A. Dean Memorial Hospital 364 Pritham Avenue PO Box 1129 Greenville, ME 04441	Northwoods Healthcare 364 Pritham Avenue Greenville, ME 04441
Northwoods Healthcare 7 Greenville Road Monson, ME 04464	Northwoods Healthcare 22 Haley Court Road Sangerville, ME 04479
Northwoods Healthcare Specialty Clinics 364 Pritham Avenue Greenville, ME 04441	

EASTERN MAINE MEDICAL CENTER

Contact for all locations: Eric Hafener, VP, Compliance and Privacy

PO Box 404, 489 State Street, Bangor, Maine 04402-0404, (207) 973-8551 or ehafener@emhs.org

Eastern Maine Medical Center (EMMC) 489 State Street PO Box 404 Bangor, ME 04402-0404	EMMC Family Medicine 302 Husson Avenue, Suite 2 Bangor, ME 04401
EMMC Family Medicine – Brewer 234 State Street Brewer, ME 04412	EMMC Family Medicine – Hampden 7 Main Road North Hampden, ME 0444
EMMC Family Medicine – Orono 84 Kelly Road Orono, ME 04473	EMMC Internal Medicine 302 Husson Avenue, Suite 1 Bangor, ME 04401
EMMC Neurology Specialists 498 Essex Street, Suite 105 Bangor, ME 04401	EMMC Northeast Cardiology 1 Northeast Drive Bangor, ME 04401

EMMC Pediatric Primary Care 133 Corporate Drive Bangor, ME 04401	EMMC Pediatric Specialty Care 133 Corporate Drive Bangor, ME 04401
EMMC Pediatric Specialty Care at Inland 174 Kennedy Memorial Drive Waterville, ME 04901	EMMC University Medicine, Cutler Health Center 5721 Cutler Health Center, University of Maine Orono, ME 04469-5721
Human Performance Lab 5721 Cutler Health Center, University of Maine Orono, ME 04469-5721	Northeast Surgery of Maine 404 State Street, Suite 310 Bangor, ME 04401
Sleep Diagnostics 290 State Street Bangor, ME 04401	Urologic Surgery of Maine 55 Broadway, Suite 2 Bangor, ME 04401
WOW Program 5721 Cutler Health Center, University of Maine Orono, ME 04469-5721	
EASTERN MAINE HEALTHCARE MALL Union Street Bangor, ME 04401 <u>Services at this location include:</u> <ul style="list-style-type: none"> – Advanced Surgical Care, Eye Center – Behavioral Medicine – Diabetes and Endocrine Specialists of Maine – Eastern Maine Otolaryngology – EMMC Allergy and Immunology Specialists – EMMC Anticoagulation Clinic – EMMC Family Medicine Center and Residency – EMMC Imaging Center – EMMC Mammography Center – EMMC Orthopedic Surgical Specialists – Hearing Center – Interventional Pain Management Clinic – Lab Drawing Station – Maine Rehab Outpatient Center – Outpatient Occupational Therapy, Union St. – Outpatient Physical Therapy, Union St. – Outpatient Speech Pathology, Union St. – Retina Associates of Maine – Surgical Weight Loss – Walk-In Care 	PHYSICIAN PRACTICES IN WEBBER BUILDINGS 417 State Street Bangor, ME 04401 <u>Services at this location include:</u> <ul style="list-style-type: none"> – Cardiothoracic Surgery of Maine – EMMC Geriatric Specialists – EMMC Neurosurgery and Spine Specialists – EMMC Pediatric Cardiology – EMMC Pediatric Orthopedic Center – EMMC Pediatric Specialty Care – EMMC Plastic and Hand Surgical Specialists – Focus Eye Care of Maine – Gastroenterology Center of Maine – Gynecology Associates of Maine – Imaging, Webber – Infectious Disease Professional Services – Neuropsychology of Maine – Northeast Surgery of Maine – Pelvic Floor and Continence Specialists – Surgery and Trauma Specialists – Surgical Endoscopy of Maine (Kagan Bldg) – Vascular Care of Maine (Kagan Bldg) – Women’s Health Care of Maine (Maternal and Fetal Medicine and OB/GYN)
LAFAYETTE FAMILY CANCER CENTER, 33 Whiting Hill Road, Brewer, ME 04412 <u>Services at this location include:</u> <ul style="list-style-type: none"> – Cancer Care – Medical Oncology – Cancer Care – Radiation Oncology – EMMC Breast Surgical Specialists – Breast Lymphedema Clinic – EMMC Rheumatology and Anemia Management – Imaging, Brewer – Lab Drawing Station – PET – Raish Peavey Haskell Pediatric Oncology 	

INLAND HOSPITAL

Contact for all locations: Peter Schleck, Compliance Officer (207) 973-5084

Inland Hospital (Inland) 200 Kennedy Memorial Drive Waterville, ME 04901	Heart First Cardiology Associates 244 Kennedy Memorial Drive, 1 st Floor Waterville, ME 04901
Heart First Diagnostics 244 Kennedy Memorial Drive Waterville, ME 04901	Inland Diabetes & Nutrition Wellness 180 Kennedy Memorial Drive Waterville, ME 04901
Inland Family Care 74 Water Street Oakland, ME 04963	Inland Family Care 16 Concourse West Waterville, ME 04901
Inland Family Care, RHC 344 Lakewood Road Madison, ME 04950	Inland Family Care, RHC 80 Main Street Unity, ME 04988
Inland Foot & Ankle 25 First Park Drive, Suite D Oakland, ME 04963	Inland Medical Associates - Internists 246 Kennedy Memorial Drive, Suite 202 Waterville, ME 04901
Inland Neurology 246 Kennedy Memorial Drive, Suite 101 Waterville, ME 04901	Inland Orthopedics & Inland Wound Care 25 First Park Drive, Suite C Oakland, ME 04963
Inland Osteopathic Manipulative Medicine 246 Kennedy Memorial Drive, Suite 202 Waterville, ME 04901	Inland Outpatient Imaging Services 25 First Park Drive Oakland, ME 04963
Inland Outpatient Imaging Services 244 Kennedy Memorial Drive Waterville, ME 04901	Inland Outpatient Imaging Services 167 Main Street North Anson, ME 04958
Inland Outpatient Imaging Services 180 Kennedy Memorial Drive Waterville, ME 04901	Inland Rehab Works Outpatient Services 30 Elm Plaza Waterville, ME 04901
Inland Rehab Works Outpatient Services 180 Kennedy Memorial Drive Waterville, ME 04901	Inland Rehab Works Outpatient Services 80 Main Street Unity, ME 04988
Inland Rehab Works Outpatient Services 366 Lakewood Road Madison, ME 04950	Inland Rheumatology 325-D Kennedy Memorial Drive Waterville, ME 04901
Inland Surgical Associates 180 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901	Inland's Women's Health Care 180 Kennedy Memorial Drive, Suite 104 Waterville, ME 04901
Lakewood Continuing Care Center Attention: Shannon Lockwood, Administrator 220 Kennedy Memorial Drive Waterville, ME 04901 (207) 873-5125	Marden's Cardiac Rehab Center 244 Kennedy Memorial Drive Waterville, ME 04901
Sleep Diagnostic Center of Inland Hospital 180 Kennedy Memorial Drive Suite 203 Waterville, ME 04901	

MAINE COAST MEMORIAL HOSPITAL

Contact for all locations: Privacy Officer, 50 Union Street, Ellsworth, Maine 04605, (207) 664-5962

Coastal Health Center And The Coastal Skin Center 37 Commerce Park Ellsworth, ME 04605	Eleanor Widener Dixon Memorial Clinic 37 Clinic Road Gouldsboro, ME 04607
Ellsworth Family Practice 32 Resort Way Ellsworth, ME 04605	Ellsworth Internal Medicine 32 Resort Way Ellsworth, ME 04605
Gouldsboro Rehabilitation Services 37 Clinic Road Gouldsboro, ME 04607	Maine Coast Memorial Hospital 50 Union Street Ellsworth, ME 04605
Maine Coast Pediatrics 32 Resort Way Ellsworth, ME 04605	Maine Coast Podiatry 318 Main Street Ellsworth, ME 04605
Maine Coast Rehabilitation Services 65 Church Street Ellsworth, ME 04605	Maine Coast Specialty Clinic 306 Main Street Ellsworth, ME 04605
Somesville Rehabilitation Services Route 102 Mount Desert, ME 04660	Southwest Harbor Medical Center 45 Herrick Road Southwest Harbor, ME 04679
MARY DOW CENTER 50 Union Street Ellsworth, ME 04605 <u>Services at this location include:</u> – Cardiology – Maine Coast Rheumatology – Oncology – Osteoporosis Clinic – Wound Center	MEDICAL OFFICE BUILDING 50 Union Street Ellsworth, ME 04605 <u>Services as this location include:</u> – Down East Dermatology – Frenchman Bay Orthopedics – Maine Coast General Surgery – Maine Coast Otolaryngology – Maine Coast Urology – Maine Coast Women Care – Neurology Services

MERCY HOSPITAL

Contact for all locations: Paula Jutting-Anderson, HIPAA Privacy Officer

144 State St, Portland, Maine 04101, (207) 553-6114 or jutting-andersonp@emhs.org

All About Women 195 Fore River Parkway, Suite 310 Portland, ME 04102	Breast Care Specialists of Maine 195 Fore River Parkway, Suite 250 Portland, ME 04102
Dr. Harry E. David Pediatrics Center 195 Fore River Parkway, Suite 160 Portland, ME 04102	Gorham Crossing Primary Care/Express Care 19 South Gorham Crossing Gorham, ME 04038
Hematology/Oncology Clinic 195 Fore River Parkway, Suite 360 Portland, ME 04102	Lymphedema Clinic Westgate Plaza 1364 Congress Street, Suite 3 Portland, ME 04102
Maine Spine Surgery 195 Fore River Parkway, Suite 440 Portland, ME 04102	The Mattina R. Proctor Diabetes Center 144 State Street, 4 th Floor Portland, ME 04101

Mercy Cardiology 144 State Street, 5 th Floor Portland, ME 04101	Mercy Gastroenterology at Casco Bay 25 Long Creek Drive South Portland, ME 04106
Mercy Hospital (MHP) 144 State Street Portland, ME 04101	Mercy Hospital 175 Fore River Parkway Portland, ME 04101
Mercy Mammography 195 Fore River Parkway, Suite 260 Portland, ME 04102	Mercy Outpatient Addiction Services 144 State Street, 3 rd Floor Portland, ME 04101
Mercy Pain Center 144 State Street, 1 st Floor Portland, ME 04101	Mercy Physical Therapy Westgate Plaza 1364 Congress Street, Suite 3 Portland, ME 04102
Mercy Primary Care South 778 Main Street, Suite 1 South Portland, ME 04106	MKM ENT Associates 43 Baxter Boulevard Portland, ME 04101
Portland Internal Medicine 43 Baxter Boulevard Portland, ME 04101	Portland Surgical Associates 195 Fore River Parkway, Suite 420 Portland, ME 04102
Pulmonary Critical Care & Sleep Medicine 144 State Street, 3 rd Floor Portland, ME 04101	West Falmouth Family Practice 75 Gray Road Falmouth, ME 04105
Westbrook Express Care 40 Park Road Westbrook, ME 04092	Windham Family Practice & Express Care 409 Roosevelt Trail Windham, ME 04062
Wound Healing Center 144 State Street, 4 th Floor Portland, ME 04101	Yarmouth Primary Care & Express Care 385 Route One Yarmouth, ME 04096

MERIDIAN MOBILE HEALTH/CAPITAL AMBULANCE

Attention: Amon Purinton, Compliance Officer/Privacy Officer, (207) 973-7649, or apurinton@emhs.org
PO Box 940, Bangor, ME 04402-0940

MILLER DRUG LLC

Contact for all locations: Amon Purinton, Compliance Officer/Privacy Officer, (207) 973-7649, or apurinton@emhs.org

Mailing address: PO Box 1779, Bangor, ME 04402-1779 *(for all Miller Drug locations)*

Miller Drug LTC 401 North Main Street Brewer, ME 04412	Miller Drug Riverside 417 State Street, Suite 130 Bangor, ME 04401
Miller Drug State Street 210 State Street Bangor, ME 04401	Miller Drug Westgate 915 Union Street, Suite 7 Bangor, ME 04401
Miller Drug Whiting Hill 33 Whiting Hill Road, Suite 4 Brewer, ME 04412	Miller Drug Central Fill 401 North Main Street, Suite A and B Brewer, ME 04412
Miller Drug Fore River 195 Fore River Parkway, Suite 170 Portland, ME 04102	

SEBASTICOOK VALLEY HEALTH (SVH)

Contact for all locations: Compliance Officer (207) 487-4022

Sebasticook Valley Hospital 447 North Main Street Pittsfield, ME 04967	Sebasticook Valley Hospital Sleep Center of Maine 130 Leighton Street Pittsfield, ME 04967
SVH Family Care & Specialty Physicians 1309 Main Street, Unit #1 Clinton, ME 04927	SVH Family Care 8 Main Street, Suite A Newport, ME 04953
SVH Rehabilitation Services 118 Moosehead Trail, Suite #4 Newport, ME 04953	SVH Rehabilitation Services 141 Leighton Street Pittsfield, ME 04967
SVH Family Care 470 Somerset Avenue Pittsfield, ME 04967	SVH Specialty Physicians 72 North Road Detroit, ME 04929

VNA HOME HEALTH HOSPICE

Contact for all locations: Scott Griffin, Privacy Officer, (207) 275-2128, or sgriffin@emhs.org

VNA Home Health Hospice
50 Foden Road
South Portland, ME 04107

DBA: Bangor Area Visiting Nurses & Hospice of Eastern Maine 885 Union Street, Suite 220 Bangor, ME 04401	DBA: Hancock County HomeCare & Hospice 441 Main Street, Suite 2 Ellsworth, ME 04605
DBA: Visiting Nurses of Aroostook & Hospice of Aroostook 18 Green Hill Drive Presque Isle, ME 04769	VNA Home Health and Hospice 325 Kennedy Memorial Drive Waterville, ME 04901

(Site locations updated April 2018)