



The Cianchette Building  
 43 Whiting Hill Road  
 Brewer, Maine 04412  
[www.emhs.org](http://www.emhs.org)

**EMHS MEMBERS**

Acadia Hospital  
 Affiliated  
 Beacon Health  
 Blue Hill Memorial Hospital  
 Charles A. Dean  
     Memorial Hospital  
 Eastern Maine HomeCare  
 Eastern Maine Medical Center  
 EMHS Foundation  
 Inland Hospital  
 Maine Coast Memorial Hospital  
 Mercy Hospital  
 Rosscare  
 Sebasticook Valley Health  
 The Aroostook Medical Center  
 VNA Home Health Hospice

**FINANCIAL ASSISTANCE POLICY SUMMARY:**

EMHS is committed to treating all patients who need our care regardless of their health insurance or financial status. In addition, we offer services to help arrange for payment of bills, from insurance billing to payment plans and even financial assistance, which may qualify patients for reduced payment or free care.

**APPLICATION PROCESS:**

To apply for financial assistance, or to receive a copy of EMHS’ Financial Assistance Policy (FAP) and application by mail, contact your hospital’s Patient Account Services department using the phone numbers or addresses listed at the end of this message, or on the internet at [www.emhs.org/Billing-Help.aspx](http://www.emhs.org/Billing-Help.aspx)

**ELIGIBILITY:**

- Family income at 150% or less of Federal Poverty Level (FPL) may qualify for 100% financial assistance for Maine residents.
- Family income at 151% or greater, but less than or equal to 250% of the Federal Poverty Level (FPL) may qualify for 50% financial assistance for Maine resident
- Non-Maine residents may qualify for financial assistance for emergency care.

Family Size	100% Assistance (150% FPL)	50% Assistance (250% FPL)
1	\$0 - \$18,090	\$18,091 - \$30,150
2	\$0 - \$24,360	\$24,361 - \$40,600
3	\$0 - \$30,630	\$30,631 - \$51,050
4	\$0 - \$36,900	\$36,901 - \$61,500
5	\$0 - \$43,170	\$43,171 - \$71,950
6	\$0 - \$49,440	\$49,441 - \$82,400
7	\$0 - \$55,710	\$55,711 - \$92,850
8	\$0 - \$61,980	\$61,981 - \$103,300
Each Additional Person	\$6,270	\$10,450

- The applicant will be asked if they have insurance of any kind to help pay for care. They may also be asked to show that insurance or a government program will not pay for care.
- Financial assistance or free care is only available for medically necessary or emergency care services.

# **MEMO**

Continued

After the application has been reviewed, a determination of eligibility or non-eligibility will be made and the applicant will be notified of the decision.

Any eligible individual will not be charged more for their medically necessary or emergency care than the amount generally billed (AGB) to individuals who have insurance covering such care. If the individual is eligible for assistance, the hospital will reverse, when possible, adverse results of any collection efforts and will refund any over-payments to the individual.

If an individual does not qualify for financial assistance, they are entitled to ask for a fair hearing. The hospital will tell them how to apply for a hearing.

In the event of non-payment of any amount determined to be the responsibility of the patient/guarantor, and in the absence of an application for assistance, the hospital may refer the account(s) to an outside collection agency. Such action may result in an adverse entry on the patient's/guarantor's credit rating or the initiation of legal proceedings.

Translations of all applications, policies, this summary and other documents are available in Spanish and French upon request.

### **Acadia Hospital**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 973-5000

### **Blue Hill Memorial Hospital**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 973-5000

### **Charles A. Dean Memorial Hospital**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 973-5000

### **Eastern Maine Medical Center**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 973-5000

### **Inland Hospital**

200 Kennedy Memorial Drive, Waterville, ME 04901  
861-3304

### **Maine Coast Memorial Hospital**

50 Union St, Ellsworth, ME 04605  
664-5495

### **Mercy Hospital**

144 State St, Portland, ME 04101  
553-6209

### **Sebastcook Valley Health**

Dow Building, 447 N Main St, Pittsfield, ME 04967  
1-800-557-8578 or 207-487-4020

### **The Aroostook Medical Center**

140 Academy St, Presque Isle, ME 04769  
768-4099