



The Cianchette Building
 43 Whiting Hill Road
 Brewer, Maine 04412
www.emhs.org

EMHS MEMBERS

Acadia Hospital
 Affiliated
 Beacon Health
 Blue Hill Memorial Hospital
 Charles A. Dean
 Memorial Hospital
 Eastern Maine HomeCare
 Eastern Maine Medical Center
 EMHS Foundation
 Inland Hospital
 Maine Coast Memorial Hospital
 Mercy Hospital
 Rosscare
 Sebasticook Valley Health
 The Aroostook Medical Center
 VNA Home Health Hospice

FINANCIAL ASSISTANCE POLICY SUMMARY:

EMHS is committed to treating all patients who need our care regardless of their health insurance or financial status. In addition, we offer services to help arrange for payment of bills, from insurance billing to payment plans and even financial assistance, which may qualify patients for reduced payment or free care.

APPLICATION PROCESS:

To apply for financial assistance, or to receive a copy of EMHS’ Financial Assistance Policy (FAP) and application by mail, contact your hospital’s Patient Account Services department using the phone numbers or addresses listed at the end of this message, or on the internet at www.emhs.org/Billing-Help.aspx

ELIGIBILITY:

- Family income at 150% or less of Federal Poverty Level (FPL) may qualify for 100% financial assistance for Maine residents.
- Family income between 151% and 250% of the FPL may qualify for at least the greatest of 50% or the EMHS Hospital’s AGB Discount.
- Non-Maine residents may qualify for financial assistance for emergency care.

Family Size	100% Assistance (150% FPL)	Partial Assistance (250% FPL)
1	\$0 - \$18,210	\$18,211-\$30,350
2	\$0 - \$24,690	\$24,691-\$41,150
3	\$0 - \$31,170	\$31,171-\$51,950
4	\$0 - \$37,650	\$37,651-\$62,750
5	\$0 - \$44,130	\$44,131-\$73,550
6	\$0 - \$50,610	\$50,611-\$84,350
7	\$0 - \$57,090	\$57,091-\$95,150
8	\$0 - \$63,570	\$63,571-\$105,950
Each Additional Person	\$6,480	\$10,800

- The applicant will be asked if they have insurance of any kind to help pay for care. They may also be asked to show that insurance or a government program will not pay for care.
- Financial assistance or free care is only available for medically necessary or emergency care services.

After the application has been reviewed, a determination of eligibility or non-eligibility will be made and the applicant will be notified of the decision.

MEMO

Continued

Any eligible individual will not be charged more for their medically necessary or emergency care than the amount generally billed (AGB) to individuals who have insurance covering such care. If the individual is eligible for assistance, the hospital will reverse, when possible, adverse results of any collection efforts and will refund any over-payments to the individual.

If an individual does not qualify for financial assistance, they are entitled to ask for a fair hearing. The hospital will tell them how to apply for a hearing.

In the event of non-payment of any amount determined to be the responsibility of the patient/guarantor, and in the absence of an application for assistance, the hospital may refer the account(s) to an outside collection agency. Such action may result in an adverse entry on the patient's/guarantor's credit rating or the initiation of legal proceedings.

Translations of all applications, policies, this summary and other documents are available in Spanish and French upon request.

Acadia Hospital

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412
866-750-5001 or 973-5000

Blue Hill Memorial Hospital

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412
866-750-5001 or 973-5000

Charles A. Dean Memorial Hospital

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412
866-750-5001 or 973-5000

Eastern Maine Medical Center

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412
866-750-5001 or 973-5000

Inland Hospital

200 Kennedy Memorial Drive, Waterville, ME 04901
861-3304

Maine Coast Memorial Hospital

50 Union St, Ellsworth, ME 04605
664-5495

Mercy Hospital

144 State St, Portland, ME 04101
553-6209

Sebasticook Valley Health

Dow Building, 447 N Main St, Pittsfield, ME 04967
1-800-557-8578 or 207-487-4020

The Aroostook Medical Center

140 Academy St, Presque Isle, ME 04769
768-4099